



# M N C WIRELESS BERHAD

200301033463 (635884-T)  
(Incorporated in Malaysia)

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## PRIVACY POLICY

### 1. INTRODUCTION

Privacy Policy (“Policy”) of M N C Wireless Berhad (“MNC” or “the Company”) and its subsidiaries (“the Group”) is to ensure a transparent process for the Company policies and procedures on the collection, use, and disclosure of user’s information.

#### 1.1 Interpretation

The words in which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in the plural.

By using the Company platform, users represent, acknowledge, and agree that the user is at least 18 years of age. If users are not at least 18 years old, the users may not use the Site/platform at any time or in any manner or submit any information to the Company or platform.

#### 1.2 Definitions

For the purposes of this Privacy Policy:

**Company** refers to M N C Wireless Berhad (“MNC” or “the Company”) and its subsidiaries.

**Device** means any device that can access the service such as a computer, a cellphone, or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Service** refers to the advertisement, Company website, or application.

**Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the service, to provide the service on behalf of the Company, to perform services related to the Service, or to assist the Company in analyzing how the service is used.

**Usage Data** refers to data collected automatically, either generated using the service or from the service infrastructure itself (for example, the duration of a page visit).

**Users** mean the individual accessing or using the service, or the Company, or other legal entity on behalf of which such individual is accessing or using the service, as applicable.

## 2. OBJECTIVE

This Policy set out how M N C Wireless Berhad (“MNC” or “the Company”) and its subsidiaries (“the Group”) handle the collection, use, and disclosure of User information when the user responds to our advertisements and tells the user about user privacy rights and how the law protects the user. The Company uses users’ Personal Data to contact and support users, as the Company provides and improves the service. By using the service, the user agrees to the collection and use of information in accordance with this Privacy Policy.

## 3. PLATFORM

Our platform address as below:

i: <https://www.mnc.com.my/> and

ii: <https://www.facebook.com/MNCwireless>

## 4. COLLECTING AND USING USER PERSONAL DATA

### 4.1 Types of Data Collected

#### Personal Data

While using the service, the Company may ask the user to provide with certain personally identifiable information that can be used to contact or identify the user. Personally, identifiable information may include, but is not limited to:

- i) Name;
- ii) Email address;
- iii) Mobile number;
- iv) Location details such as user address, city, or country;
- v) Any other data such as personal preferences, requirements, or comments; and
- vi) Use of users’ Personal Data.

The Company may use Personal Data for the following purposes:

**a. To provide and maintain our service:** Including monitoring the usage of our service.

**b. To manage user account:** To manage user registration as a user of the service.

**c. For the performance of a contract:** The development, compliance, and undertaking of the purchase contract for the products, items, or services. User has purchased or of any other contract with the Company through the service.

**d. To contact user:** To contact the user by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products,

or contracted services, including the security updates, when necessary or reasonable for their implementation.

**e. To provide user with news:** Special offers, and general information about other goods, services, and events which Company offer that is like those that the user has already purchased or enquired about unless the user has opted not to receive such information.

**f. To manage user requests:** To attend and manage user requests to the Company.

**g. For business transfers:** The Company may use user information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all the Company assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by the Company about our Service users is among the assets transferred.

**h. For other purposes:** The Company may use user information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns, and evaluating and improving service, products, services, marketing, and user experience.

**i. To contact customer:** On the dealings relevant matters and to update the customer about promotion. To establish a relationship between the Company and the user. To understand user needs and offer products and services to meet those needs.

**k. To conduct marketing research:** To process inquiries for the Company's products and services.

**l. To meet legal and regulatory requirements:** General administrative included record purposes for Audit and compliance purposes. Risk management and security purposes.

#### **4.2 The Company may share user personal information in the following situations:**

**With Service Providers:** The Company may share user personal information with service providers to monitor and analyze the use of the service, and to contact the user.

**For business transfers:** The Company may share or transfer User personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another Company.

**With Affiliates:** The Company may share user information with affiliates, in which case the Company will require those affiliates to honor this Privacy Policy.

**With business partners:** The Company may share user information with our business partners to offer users certain products, services, or promotions.

**With other users:** When users share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.

**With User consent:** The Company may disclose User personal information for any other purpose with User consent.

## 5. RETENTION OF USER PERSONAL DATA

The Company will retain user Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy and to comply with our legal obligations (for example, if Company is required to retain user data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes.

**Cookies:** The Company employs cookies and similar technologies to keep track of the user's local computer's settings. The Company may expand its use of cookies to save additional data as new features are added to the service. The Company may use third-party site analytic tools such as Google Analytics on the Company website that employ cookies to collect certain information concerning user use of the Company's services. However, users can disable cookies by changing user browser settings.

## 6. TRANSFER OF USER PERSONAL DATA

User information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of the user state, province, country, or other governmental jurisdiction where the data protection laws may differ from those of the user jurisdiction.

User consent to this Privacy Policy followed by the user's submission of such information represents user agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that user data is treated securely and in accordance with this Privacy Policy and no transfer of user Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of user data and other personal information.

## 7. DISCLOSURE OF USER PERSONAL DATA

### **Law enforcement**

Under certain circumstances, the Company may be required to disclose user Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

### **Other legal requirements**

The Company may disclose user Personal Data in the good faith belief that such action is necessary to:

- i) Comply with a legal obligation;
- ii) Protect and defend the rights or property of the Company;
- iii) Prevent or investigate possible wrongdoing in connection with the Service;
- iv) Protect the personal safety of Users of the Service or the public; and
- v) Protect against legal liability.

### **Security Of User Personal Data**

The security of User Personal Data is important to Us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While the Company strives to use commercially acceptable means to protect user Personal Data, the Company cannot guarantee its absolute security.

## **8. LINKS TO OTHER WEBSITES**

The Company's service may contain links to other Company sites that are not operated by the Company. If the user clicks on a third-party link, the user will be directed to that third party's site. The Company strongly advise user to review the Privacy Policy of every site user visit.

The Company has no control over and assumes no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **9. CHANGES TO THIS PRIVACY POLICY**

The Company may update the Privacy Policy from time to time. The Company will notify the users of any changes by posting the new Privacy Policy on this page.

Users are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **10. CONTACT FORMS**

### **Cookies**

If a user leaves a comment on our site, the user may opt-in to saving username, email address, and website in cookies. These are for user convenience so that users do not have to fill in user details again when the user leaves another comment. These cookies will last for one year.

### **Embedded content from other Websites**

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other Websites behaves in the exact same way as if the visitor has visited the other website.

These Websites may collect data about the user, use cookies, embed additional third-party tracking, and monitor user interaction with that embedded content, including tracking user interaction with the embedded content if the users have an account and are logged in to that website.

The Company do not sell and share customer personal information with external organizations except for the purposes of fulfilling a customer order.

Data will be collected online if it is relevant to our dealings with the customer and during customer sign-up for membership. Customers can visit the Site and browse without having to provide any information. Customer privacy is important to us, therefore Company only uses personal information within our corporate.

**Contact**

If user has any questions about this Privacy Policy, the user may contact us via email at [info@mnc.com.my](mailto:info@mnc.com.my)

*-- This Policy was reviewed and approved by the Company on Version 5<sup>th</sup> September 2022. The Company reserves the right to amend these terms at any time without user's prior notice.--*